

Exclusive Offer in Partnership with HotellerieSuisse

TrustYou is proud to offer exclusive discounts to HotellerieSuisse members. As the leading Hospitality AI platform, hotels choose TrustYou to strengthen customer experience, boost reputation, and enhance guest engagement through innovative AI Agents.

20% Off

Base price for
HotellerieSuisse
members

HotellerieSuisse members receive 20% off leading TrustYou products, including all CXP packages and AI Agents.

Customer Experience Platform

CXP Lite

~~€900~~ /per year

€720 /per year

- ✓ Central inbox to manage all guest reviews
- ✓ SentimentAI & Competitor Benchmarking
- ✓ Marketing widgets, dashboards, keyword search, and reporting tools

CXP Essential

~~€1,560~~ /per year

€1,248 /per year

- ✓ Includes everything in Lite
- ✓ 1 active survey (pre-, during, or post-stay), and scheduled reports
- Scheduled reports for advanced insights, ability to share surveys publicly

CXP Professional

~~€2,160~~ /per year

€1,728 /per year

- ✓ Includes everything in Essential
- ✓ Unlimited active surveys
- ✓ ResponseAI with unlimited AI-generated replies

AI Agent Pricing

Booking Agent

~~€2,400~~ /per year

€1,920 /per year

- Used as a web chat channel to
- ✓ increase direct booking conversion based on user preferences
- Provides real-time recommendations,
- ✓ answers public questions, and shares booking links
- Reduces drop-off rates and Q&A
- ✓ costs by streamlining the booking and inquiry process

Guest Agent

~~€2,400~~ /per year

€1,920 /per year

- Acts as a 24/7 digital concierge and
- ✓ help desks for guests before, during, and after their stay
- Supports booking updates, upsells,
- ✓ service requests, and tailored recommendations
- Delivers context-aware, personalized
- ✓ responses via CDP connection across webchat, email, WhatsApp, and Booking.com Extranet

Staff Agent

~~€2,400~~ /per year

€1,920 /per year

- Gives your staff answers to all internal
- ✓ questions and SOPs instantly in their pocket
- Summarizes tasks and links to
- ✓ operational guides and checklists
- Continuously learns from usage to
- ✓ support onboarding and staff training



Have questions? Scan the QR code to connect with our sales team.