

Preparing hospitality students for tomorrow's job market

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EHL Swiss School of Tourism & Hospitality



- Member of the EHL Education Group
- One of the leading hospitality management schools for hotel specialists for 50 years
- Former spa hotel nestled in the Swiss Alps
- 320 students from 20 countries



Hospitality is booming

In 10 years, Travel & Tourism will continue to outpace the wider economy and support over 20% of new jobs created.

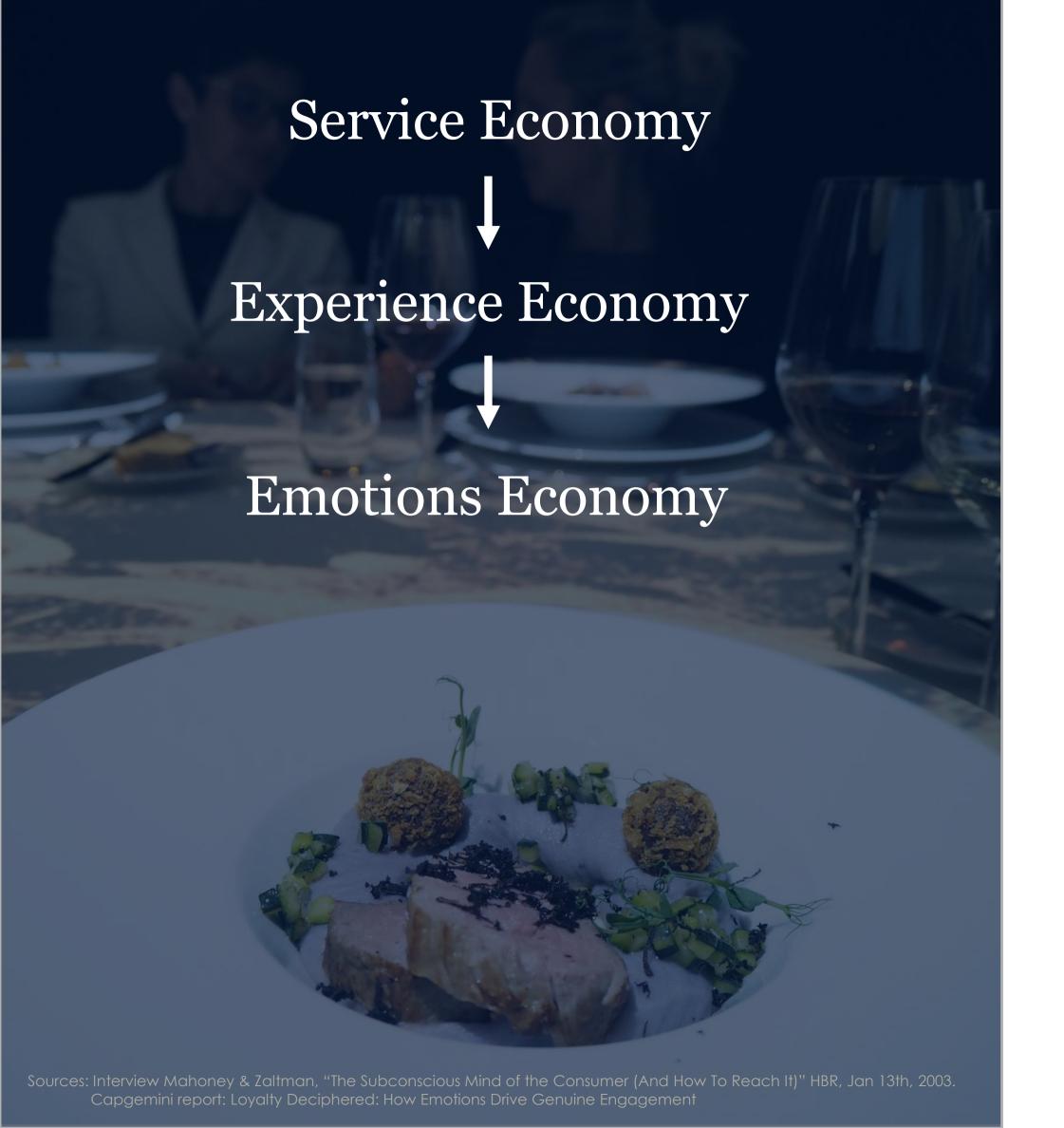
2,327,923
new hotel rooms
in the pipeline

11% of the world GDP



1 in 10 jobs worldwide





The Emotional Driver

95% of our purchasing decisions are based on intuitive subconscious

Customer emotions are critical to **brand loyalty**.

Emotionally engaged consumers **spend more** with and **promote** brands they are loyal to.



Soft Skills on the rise

Employers value soft skills and Emotional Quotient

80% of employers say soft skills are increasingly important to company success

of employers agree that soft skills development is very important to the future of recruiting and HR



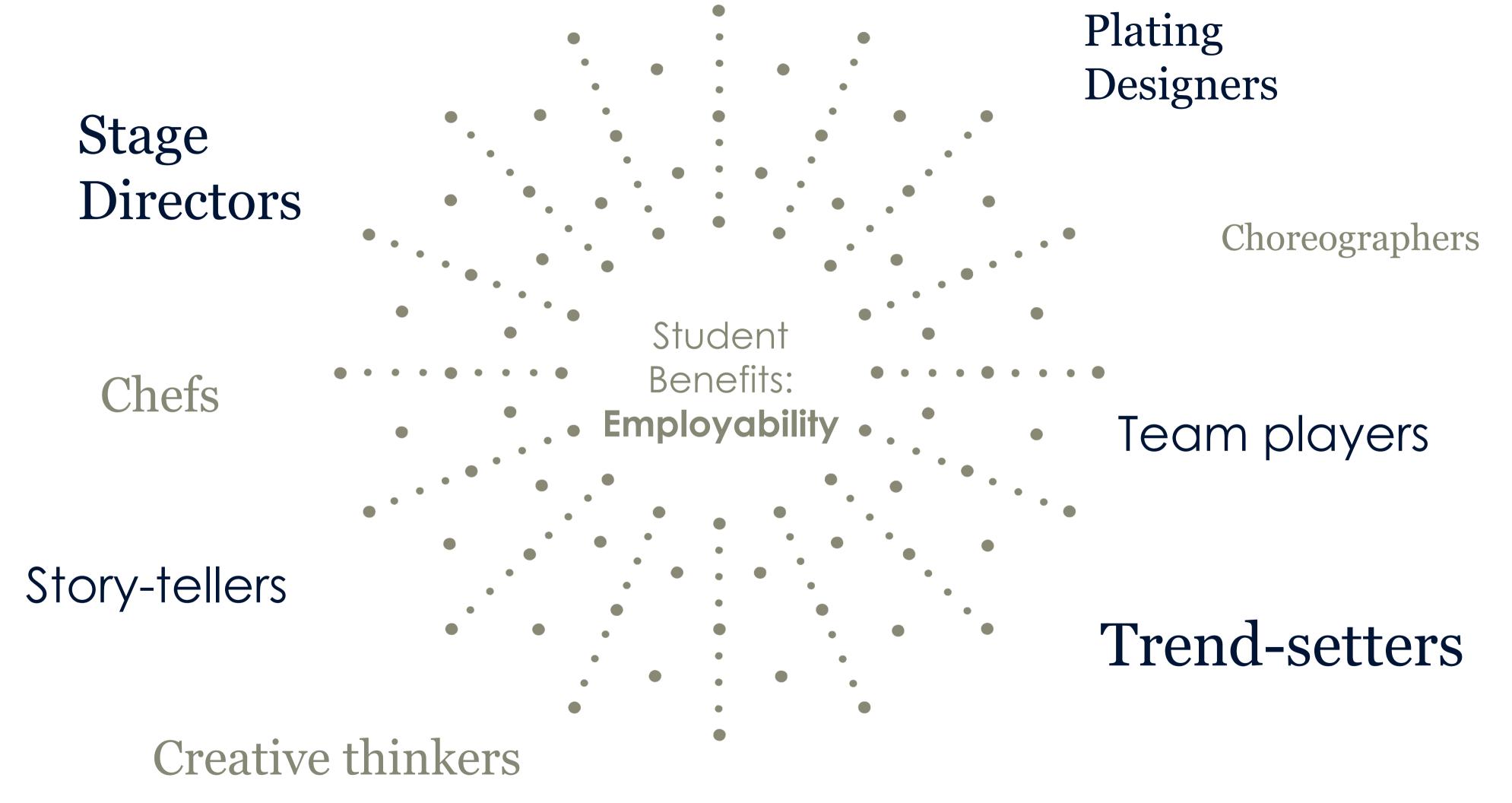
At EHL Passugg, we teach
Emotional Competences to our
hospitality students through an
"Affective Curriculum".



Welcome to Elysium











Thank you